

Cash Management Services Holiday Schedule & Processing Reminders

To all Business Online Banking customers who utilize Positive Pay: Please take a moment to review the dates and cut off times below to help ensure successful processing of Positive Pay.

Positive Pay exceptions are to be decisioned on all business days.

- Monday, December 30 – Regular business hours. **Exceptions must be decisioned before 11 AM to ensure desired processing.**
- Tuesday, December 31 – Regular business hours on New Year’s Eve. **Exceptions must be decisioned before 11 AM to ensure desired processing.**
- Wednesday, January 1 – **Closed for New Year’s Day.**
- Thursday, January 2 – Regular business hours. **Exceptions must be decisioned before 11 AM to ensure desired processing.**
- Friday, January 3 – Regular business hours. **Exceptions must be decisioned before 11 AM to ensure desired processing.**

Positive Pay decisioning is available

- in the mobile app, and
- from any web-enabled device.

The cut-off time for processing daily pay/return decisions is 11:00 AM Pacific Time.

- If no decision has been made and submitted by the cut-off time, checks will default to “Return” and ACH transactions will default to “Pay.”

**For additional assistance, please contact our
Cash Management team at (559) 323-3399.**

**Thank you for your business and Happy Holidays
from your Cash Management team!**